

We Provide: International and Domestic Airline Reservations & Ticketing, Domestic Hotel Reservation, Motor Vehicle Leasing, Airport/Hotels Transfer, Ground Handling Services.

Tropicana Compound, Section 59, Lot 26, Koani Street, Gordons, NCD P.O. Box 1940, Konedobu, NCD Papua New Guinea Tel: (+675) 3100 862 Fax: (+675) 3100 861,

Email: <a href="mailto:manager@jakestravelservices.com.pg">manager@jakestravelservices.com.pg</a> / <a href="mailto:enquiries@jakes.com.pg">enquiries@jakes.com.pg</a>

## **COMPANY PROFILE**

## INTRODUCTION

Jakes Travel Services Ltd was first established in October 2015 by qualified professionals with more than twenty years of experience in the travel & tourism industry. Since then we been operating holding places, people and customs through professional guides, modern transportation, quality hotels, fine restaurants and other key vendors.

The Company is incorporated with 100% national interest. It was registered and incorporated to provide airline tickets and travel packages with cheap and competitive prices suitable for Papua New Guinea citizens, company partners and tourist who wish to visit the country and travel abroad.

We are located inside the Tropicana Compound at Section 59 Allotment 26 Koani Street Gordons, National Capital District, Papua New Guinea.

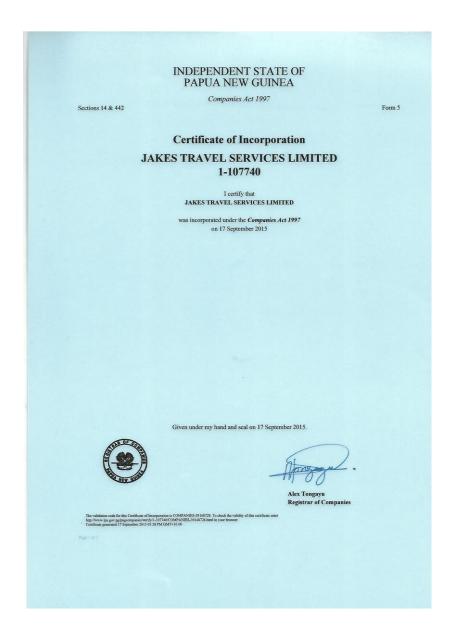
We are now one of many leading Tour Operators in the country, providing comprehensive services for groups and individuals including overseas clientele.

Our specialized department offers a diversity of services. Every department works independently to provide the best service to our customers targeting their friendship and a long lasting relationship.

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We are fully registered Company with Certificate of Incorporation number **1-107740**.



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We have met the professional standards of the International Air Transport Association –IATA and we are fortunate to be a certified accredited travel agency here in Papua New Guinea.

Our IATA Accreditation number is 22-3 0004 0.



# **Certificate of Registration**

Presented to

НО 22-3 0004 0

JAKES TRAVEL SERVICES LIMITED PORT MORESBY, NCD PAPUA NEW GUINEA 2017

This is to certify that the above agent has met the professional standards of the

## International Air Transport Association

to promote, sell and handle international air cargo transportation.



Yeoh Hoy Chin Regional Director, FDS Asia Pacific

G0120/12/04

By this achievement we can continue to elevate our promotion to sell and handle both domestic and international air transportation which we have been doing in the past. We are also offering all the special fare and cheapest fare that will suit our client's budget.

Our experienced Travel Consultants will assist to provide the best value options available that you may need by using our GDS ticketing system.

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## **MISSION**

Our mission is to provide customers with the highest quality travel and tours services. We exist to attract and maintain customers. When we adhere to this maxim, everything else will fall into place.

An excellent reputation for personal services, quality and value through extensive research and a comprehensive database backed up by years of experience in the travel industry.

We feel this is an extremely important aspect of being an above average travel agency. It is what enables us to suggest properties that matches our client's needs and personalities.

#### **VISION**

Professional customer oriented consultation providing hassle free travel. Email capabilities for convenience and prompt booking and information. We are creative and persistent in our approach. To search for the most appropriate travel arrangements while identifying the best possible value and comfort for each travelling individuals.

Our travel consultants are friendly, professionals and experienced in accommodating both the seasoned traveler and those new to the world of travel.

We pride ourselves in a customer satisfaction. A large percentage of our bookings are from repeat clientele while much of our new business is from word of mouth recommendations

With our "Know How", and as a sales agent for almost all major international airlines in Papua New Guinea, we do not only offer competitive prices to our customer, but we are also able to pass on very competitive prices and a maximum opportunity for choices and flexibility.

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## **SERVICES WE PROVIDE:**

Our services includes everything related with travel and tourism such as:

- ✓ International Airline Reservation & Ticketing
- ✓ Domestic Airline Reservation & Ticketing
- ✓ Hotel Reservation
- ✓ Motor vehicle hire
- ✓ Tour Packages
- ✓ Incentives, Special interest group travel
- ✓ Ground handling Services
- ✓ Free ticket delivery
- ✓ Airport Transfer Services

### COMMITMENT

Our motto is "Customer services with care and empathy" that's why the clients and companies have grown their trust to us.

We create and provide a total package in terms of producing comprehensive and professional effective service at minimum cost to the customer using and utilizing the best available sources and technology.

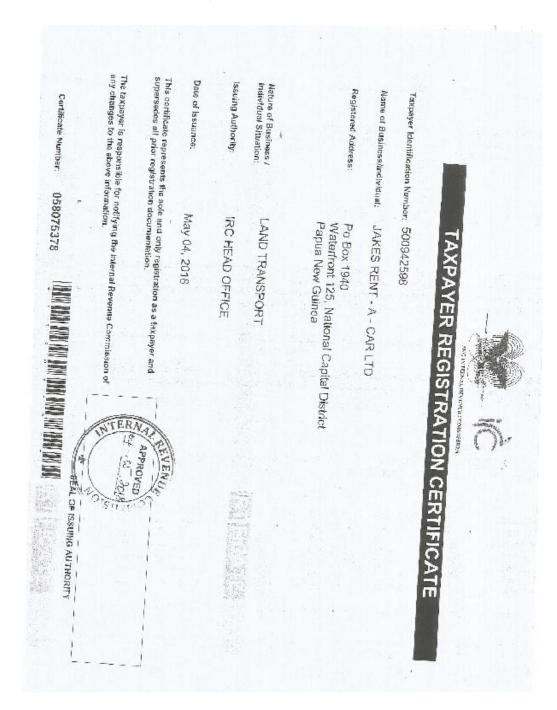
We also promote commitment and growth, thus becoming reliable travel organization in setting standards in the industry for professional and reliability to the customer. We understand the business from the ground up that enables us to serve you better.

With us, you can be 100% sure that your request is being held in highly dedicated and professional hands. There is no waiting with Jakes Travel Services Limited, whether it is for a ticket or an airport transfer etc.

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#### **TAXATION COMPLIANCE/ TAX CERTIFICATE**



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#### **FINANCIAL OBLIGATION TO IATA (International Air Transport Association)**

As an Accredited Travel Agency, we are required under the Terms & Conditions of our Agency Accreditation to submit to IATA (International Air Transport Association) Audited Financial Results each financial year under IATA reporting period which is from 1<sup>st</sup> July to 30<sup>th</sup> June each calendar year. And we have achieved this in the past years and will continue to achieving it by providing this yearly as we make progress in the provision of Airline Reservation and Ticketing Services in Papua New Guinea.

We have not only proven to IATA in proving audited financial statements, but we have complied with all their requirements set by IATA. As an agency we will continue to work with them in setting a standard for us — and that is to proof to IATA that we are a premier leading Travel Agency in Papua New Guinea.

Here at Jakes Travel Services Ltd we understand the importance of our accreditation by IATA as an agency. And will always strive to work with IATA to capture their unlimited knowledge in the Airline Industry as we make progress in achieving our goal.

#### **OUR AUDITORS**

As an accredited IATA agency Jakes Travel Services Ltd is obligated to appointing an auditor to provide audit services for the business operation ensuring in meeting IATA reporting requirements financially.

As such Jakes Travel Services Ltd has appointed DFK Mayberry Chartered Accountants. DFK Mayberry Chartered Accountants have been providing audit services for Jakes Travel Services Ltd since financial year 2016.

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The official address of the Accountants are as follows:-

**DFK Mayberry Chartered Accountants** 

5<sup>th</sup> Floor, Defens Haus

Cnr Champion Parade & Hunter Street

Port Moresby, National Capital District

Papua New Guinea

P.O. Box 1829, Port Moresby,

**PAPUA NEW GUINEA** 

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